Here to Help:

Virtual Resource Fair for Fort Bend Residents
MESSAGE FROM COUNTY JUDGE KP GEORGE

• Status update on how and when the County will resume normal operations
  – Local Order
• Re-opening local businesses
  – Governor’s Order from May 1 through May 15
    • “Retail To Go”
    • 25% capacity for libraries, malls, movie theaters, museums, and restaurants
    • Continue to avoid social gatherings outside your household
    • People over the age of 65 are strongly encourage to stay home as much as possible
    • Continue to practice social distancing and hygiene protocols
Each department will have up to 4 minutes to discuss what services are available to support residents during the COVID-19 pandemic. **If you don’t need 4 minutes, it’s okay!**

There will be a Q&A in the comments. Listeners can pose their question in general or to a specific agency.

After the presentations, Judge George will read the question and the presenters can respond to the question.

The slides will be off-screen during the presentation, and afterward we will post them in the Facebook comments and on the County website. Please use them for reference. 😊

Thank you!
2 Drive-Thru Testing Sites in the County
- Each site can test 200 people/day
- Scheduling appointment is easy!
  - Online [www.fbchealth.org](http://www.fbchealth.org)
  - Call (281) 238-2363
- More testing sites will launch soon
Preventive Measures to Slow the Spread of COVID-19

• Clean your hands often!
  • Use soap and water for 20 secs
  • Use hand sanitizer that contains at least 60% alcohol
  • Avoid touching your eyes, nose, and mouth with unwashed hands
• Stay home as much as possible, especially if you are sick!
  • Practice social distance
• Wear a face covering when in public spaces and social distance is difficult to maintain
ACCESSHEALTH

• Integrated Care, 5 medical sites and 11 WIC sites
• Everyone is eligible – insured, uninsured and underinsured
• Sliding fees scale - $10-$40
ACCESSHEALTH

AccessHealth is Here for You

NOW OFFERING
TELEHEALTH &
TELETHERAPY
Access counseling and medical services from the comfort of your home.

Visit www.myaccesshealth.org for more information

• On-site or virtual telehealth appointments for adults and children, women’s health, counseling and nutrition

• Emergency Dental Services
ACCESSHEALTH

- Food Drives
- Free COVID Testing in partnership with County – go to www.fbchealth.org to schedule online and receive a call back or call 281-238-2363
MISSION STATEMENT

The Arc of Fort Bend County ensures opportunities for people with intellectual and developmental disabilities to maximize their quality of life within our community.
THE ARC OF FORT BEND COUNTY

Special Education Advocacy Videos in 5 languages: https://arcoffortbend.org/tools-for-the-parent-advocate/

Info and Resources Contacts:

Website: arcoffortbend.org
Phone: 281-494-5959
Email: info@arcoffortbend.org
Facebook: @TheArcOfFortBend
You Tube: The Arc of Ft. Bend County
BOYS & GIRLS CLUB

COVID-19 Response Efforts

BGC Drive Thru Food Pantry @ Richmond-Rosenberg Boys & Girls Club
1800 James L Pink Rd, Richmond, TX 77469
Every Tuesday 3-5 PM & Friday 4-6 PM

BGC Family Wellness Check-Ins
BGC Staff are calling our families and making direct referrals to community resources.

BGC Virtual Club Experience
BGC programs offered virtually to our members to engage them in academic supports, healthy lifestyles, mentoring, character building, and workforce readiness.

BGC On Demand Club Experience
BGC program videos on our BGC YouTube Channel and at www.bgcgh.org in all of our program focus areas.

Check out bgcgh.org for updates on our COVID-19 Response.

(713) 868-3426

www.bgcgh.org
BOYS & GIRLS CLUB

BGC Summer Learning Programs
Pending Gov. Abbott’s Open Texas Phase 2

Programs will be SAFE & FUN, focused on academic supports, STEAM, social and emotional skill development, physical activity, and workforce readiness.

Check out bgcgh.org for status on opening dates of all of our clubs.

Fort Bend Club
Post Oak/Ridgemont community and beyond
5525 Hobby St, Houston, TX 77053
(281) 438-4720
ajohnson@bgcgh.org

Richmond-Rosenberg Boys & Girls Club
Serving the North Richmond community and beyond
1800 James L Pink Rd, Richmond, TX 77469
(281)232-7599
bmouton@bgcgh.org

Stafford Club
Serving the Stafford community and beyond
3110 5th St, Stafford, TX 77477
(832) 471-2588
tbrown@bgcgh.org

Mission Bend Club – NEW Summer 2020!!!
Serving the Mission Bend/Mission Glen community and beyond
8709 Addicks Clodine Rd, Houston, TX 77083
(832) 689-8239
missionbend@bgcgh.org
CLINICAL HEALTH SERVICES IS OPEN!!!

IMMUNIZATIONS

- Services by appointment only
- Current location open: Missouri City
- Appointments: (281) 342-6414

TUBERCULOSIS PROGRAM

- Services by appointment only
- TB screening for work/school/immigration ON HOLD until further notice
- STD treatment services ON HOLD until further notice
- Questions: (281) 342-6414

HIV/STD SCREENING

- Services by Appointment Only
- Current location open: Missouri City
- Appointments: (832) 520-6635
• The Philosophy of Emergency Management
  – All Disasters begin and end at the local level
  – Local officials are in charge of response and recovery activities
  – State, Federal, and non-governmental Organizations resources support all local efforts when needs exceed local capabilities
FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT

• Preparedness for COVID (or any disaster) requires active participation from all
  – Talk to friends and family about disasters so all your neighbors are aware in case of changes
  – Ask about emergency planning outside the home
  – Make sure those in charge in the community or your home have a plan

• Have a responsibility to participate in community preparedness
  – Participate on local collaborative
  – Identify and integrate appropriate resources into your own plans
  – Ensure that facilities, staff, and customers served are prepared
FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT

Community Preparedness: Roles and Responsibilities

• Key priority in lessening the impact of all disasters
• Critical that all community members take steps to prepare for any disasters and listen to the information coming from the Judge and the EOC.
• Effective when addresses unique attributes of community and engages whole community
• There are two ways to register to receive emergency warnings if you live, work, or visit Fort Bend County:

• Register online for alerts: https://member.everbridge.net/index/453003085616997#/login to register, manage your profile, add locations, or maintain your account.

• Sign up by texting: Text “FBCALERT” to 888777 to sign up via text-message. You can always finish your profile online later.

• When does FBC send alerts?
  – The office of Homeland Security & Emergency Management sends alerts when a threat or hazard poses a danger to communities in Fort Bend County.

• Who runs the FBC Alert system?
  – The Fort Bend County Office of Homeland Security & Emergency Management runs FBC Alert. The system is voluntary and users may opt-in or out at any time.

• Where can I get more info?
  – http://fbcoem.org/fbc-alert/
Visit [www.fortbend.lib.tx.us](http://www.fortbend.lib.tx.us)

COMING SOON: Residents of Fort Bend County can register for an e-Card online to borrow online e-media and access electronic research resources and databases.

Online resources available with a standard library card or an e-Card include:

- Borrow eBooks, audiobooks, digital magazines, music, movies, and TV shows.
- Databases including homework help, computer and career resources, learn a new language, hobby, craft, and home improvement reference centers, and more!

Access a variety of youth videos including story time, songs, crafts, and STEAM activities.

Attend virtual programs during the Summer Reading Challenge.

Books and More Curbside service may be reinstated when staff are allowed back into the building *(date to be announced)*.

Follow us on social media:

- Facebook: [www.facebook.com/FortBendCountyLibraries](http://www.facebook.com/FortBendCountyLibraries)
- Instagram: [www.instagram.com/fbclibraries](http://www.instagram.com/fbclibraries)
- YouTube: [www.youtube.com/user/FtBendCoLibraries](http://www.youtube.com/user/FtBendCoLibraries)
LONE STAR LEGAL AID

Lone Star Legal Aid is the fourth largest service provider of free legal aid in the United States. LSLA operates 14 regional offices, which cover one-third of the state, including 72 counties in the Eastern and Gulf Coast Regions of Texas. LSLA is the region’s only full service legal aid provider. Lone Star Legal Aid’s newest regional office is located in Fort Bend County.

**WHO CAN RECEIVE HELP:**
1. Your legal problem is a civil issue
2. You live within one of the following counties:
   - Austin, Colorado, Fayette, Fort Bend, Washington
3. You are low-income and meet income qualifications.

**HOW TO APPLY:**
1. By phone: 832-913-7200
2. In person at our office:
   - 212 South 2nd Street
   - Richmond, Texas 77469
3. Online: www.lonestarlegal.org

Lone Star Legal Aid’s mission is to protect and advance the civil legal rights of the millions of Texans living in poverty by providing free advocacy, legal representation, and community education that ensures equal access to justice.

**LONE STAR LEGAL AID OFFERS SERVICES IN THE FOLLOWING AREAS:**

- Civil Rights
- Federal Taxes
- Disaster Relief
- Income Maintenance
- Divorce / Custody
- Landlord / Tenant
- Domestic Violence
- Sexual Assault
- Elder Law
- Consumer
- Employment
- Veteran’s Benefits
- Estate Planning
- Education

Contact LSLA today to find out if you are eligible.

(800) 733-8394
www.LoneStarLegal.org
The health and safety of our passengers is vital to Fort Bend Transit, therefore we are continuing to take preventative measures and disinfecting vehicles daily.

**SERVICE:** Demand Response and services to the Texas Medical Center are in operation with reduced seating capacity by 50% per bus to minimize crowding and in support of social distancing. Currently, our Greenway and Galleria commuter routes are not in operation.

**FARE:** As of April 6, 2020, all fares have been waived until further notice.

**COMMUNITY INVOLVEMENT:** On April 27th Fort Bend Transit began assisting Fort Bend Seniors Meals on Wheels program with delivering meals to senior citizens. Fort Bend Transit will assist Fort Bend Seniors on Monday and Thursday for at least the next three weeks.

On April 15th, the Meal Bus pilot program launched. The food distribution program delivers meals from Second Mile Mission Center to families at the Avana Sugar Land Apartments. Plans are currently being made to continue the service weekly. Commissioner DeMerchant is looking forward to expanding the program to additional Precinct 4 apartment communities with similar needs. The Meal Bus is a collaborative project with the help from Los Jewels Foundation, a local non-profit organization, Commissioner Ken R. DeMerchant and Fort Bend Transit.

Fort Bend Transit is proud to serve the needs of our citizens during these difficult times. Our continued goal is to connect the communities located within Fort Bend County with their transportation needs.
SOCIAL SERVICES
AVAILABLE MODIFIED SERVICES

- RENT/ MORTGAGE ASSISTANCE
- UTILITY ASSISTANCE
- FOOD VOUCHERS
- CHILD CARE ASSISTANCE
- PROJECT 1800:
  Wellness phone calls to senior citizens
- ADOPT A FAMILY FORT BEND:
  Sponsor a family to help them meet their basic needs

CONTACT:
Request services online: fbchhs.org/social-services/request-services
Call our office: Rosenberg @ 281-238-3502
Missouri City @ 281-403-8050
AUTOMOBILE TRANSACTIONS

- Governor Abbott extended deadlines for renewing auto registration, disability placards, and title transfers
  - Law enforcement will not issue citations for expired registration or placards
  - No penalties for late title transfers
  - Effective for 60 days after Governor Abbott lifts disaster declaration

- Contact-free alternatives:
  - Renew auto registration online at renew.txdmv.gov
  - Submit documents by mail or in the drop box at one of our six locations
    - Thick packages should be mailed or placed in the Richmond drop box in the drive thru
    - Do not submit cash by mail or the drop box
• PROPERTY TAX TRANSACTIONS
  – Payment plan grace period ends May 31, 2020
  – Third installment for Quarter Pay due May 31, 2020 (Over 65, Disabled Persons, Disabled Vets)
  – Contact-free alternatives:
    • Pay property taxes online at www.fortbendcountytx.gov/services/paypropertytaxes
      – No fee if paying by eCheck
    • Beer and liquor renewals by mail or drop box
    • Submit documents by mail or in the drop box at one of our six locations
      – Do not submit cash by mail or the drop box
Deadline for protesting property values is May 15, or 30 days after the notice was mailed
   - Deadline is indicated on the Notice of Appraised Value
Deadline for filing business personal property renditions has been automatically extended to May 15
E-Services at www.fbcad.org:
   - Protesting property values
   - Uploading renditions
   - Commercial and Residential Inventory Upload
   - Submitting exemption applications
     • Homestead
     • Over 65
     • Disabled Persons and Disabled Veterans/Surviving Spouses
Contact FBCAD:
   - Phone: 281-344-8623
   - Email: info@fbcad.org
• Contact Us for Latest Updates:
  – Web: [www.fortbendcountytx.gov/taxoffice](http://www.fortbendcountytx.gov/taxoffice) for COVID-19 FAQs
  – By Phone: 281-341-3710
  – Via Email: [FBCTaxInfo@fortbendcountytx.gov](mailto:FBCTaxInfo@fortbendcountytx.gov)
  – Like/Follow Us:
    • Facebook: [www.facebook.com/fortbendcountytaxoffice](http://www.facebook.com/fortbendcountytaxoffice)
    • Instagram: [www.Instagram.com/fortbendcountytaxoffice](http://www.Instagram.com/fortbendcountytaxoffice)
    • Twitter: [www.twitter.com/ftbendcntytax](http://www.twitter.com/ftbendcntytax)
WORKFORCE SOLUTIONS

A proud partner of the americanjobcenter network

EMPLOYER DRIVEN and PEOPLE POWERED
HOW WE HELP

• Job Search Assistance
• Job Fairs and Hiring Events
• Veteran Services
• Employer Listings and Referrals
• Career Exploration and Planning
• Education Scholarships and Financial Aid
• Adult Education
• Vocational Rehabilitation
• Resume and Interviewing Workshops
• Community Resources
• Childcare Subsidies

Traci Nolen
Manager
Workforce Solutions – Rosenberg
28000 SW Freeway
281.344.0279
Traci.nolen@wrksolutions.com
www.wrksolutions.com
Temporary Change to Customer Service

To mitigate the further spread of coronavirus (COVID-19), we are providing all services remotely. Connect Monday-Friday, 8 a.m – 5 p.m.

If you need to file for unemployment benefits, contact the Texas Workforce Commission at ui.texasworkforce.org or 800-939-6631.
YMCA OF GREATER HOUSTON

During this time of great change and uncertainty, the Y is focused on the following:

• **Serve** the critical needs of our community today and for as long as needed to defeat the Coronavirus. This will include replacing our afterschool childcare in the schools with full day childcare in our centers, first for essential workers and then for others as our city goes back to work.

• **Redefine** what it means to be a member and retain as many of our members as possible with virtual experiences, new pricing and a new value proposition that is not reliant on facility access.

• **Reimagine** how our facilities will be used post pandemic and how we will deliver programs going forward.

Serving Critical Needs:

• **Child Care for Essential Personnel** at 19 sites across the Houston area in collaboration with hospital and community partners

• **Food Distribution** serving over 160,000 individuals to date

• **Supportive Services for Vulnerable Populations** including check-in calls to senior citizens and opportunities for teens

• **Virtual Experiences** with live and on-demand classes and activities to keep our community engaged and active
YMCA OF GREATER HOUSTON

OUR WORK IN FORT BEND:
Childcare for Essential Personnel – serving youth ages 5-12
  • Fort Bend Family YMCA
  • Mark A. Chapman YMCA at Katy Main Street

Food Distribution Sites – partnership with Houston Food Bank and Brighter Bites
  • Four Corners serving 600-700 people per week
    – 10 am – 12 noon at Four Corners Recreation Center

FOR MORE INFORMATION VISIT WWW.YMCAHOUSTON.ORG